

FEEDING AMERICA INCREASES OPERATIONAL EFFICIENCIES WITH ULTI PRO



INDUSTRY
Non-Profit



NUMBER OF EMPLOYEES
245



KEY BENEFITS

- Empowering employees with performance management tools to enhance their career development
- Delivering faster, more accurate payroll processes while reducing manual data entry
- Providing comprehensive, flexible training opportunities, enabling HR professionals to select their preferred learning experience

“Feeding America knows that Ultimate understands our mission in fighting hunger and our core objectives, and helps us to be as efficient as possible with our limited resources. Ultimate and Feeding America also have great mutual respect for each other’s organization, which is exceptional, and we know that we have a long-term partner in Ultimate Software.”

Laura Juergens
Director of Compensation and Benefits
Feeding America

OVERVIEW

Incorporated in 1979, Feeding America is the nation’s largest not-for-profit hunger-relief organization, with a network of 200 food banks and 60,000 food pantries and meal programs that together feed more than 46 million people each year.

CHALLENGE

Feeding America had a complex payroll, which was costly to manage. With a workforce spanning 25 states, many employees often transferred from one state to another, depending on regional needs. In addition to the tax complexities of a dispersed team, Feeding America also had a large variety of job codes and types of workers. This translated into a much more time-consuming, frustrating, and laborious payroll process.

SOLUTION

The Feeding America national office in Chicago selected UltiPro to allow the organization to focus more resources on fighting hunger. Since going live with UltiPro, Feeding America has transformed its people-focused processes to help ensure that administrative costs remain as low as possible.

“UltiPro handles our payroll beautifully, and today it is faster, more accurate, and requires less manual effort.” said Laura Juergens, director of compensation and benefits at Feeding America.

For example, included with UltiPro, Ultimate Software delivers a Smart Tax Search tool that automatically recommends the correct federal, state, and local payroll tax, based on where an employee lives and works in the U.S. Additionally, paystubs with tax details, benefits deductions, and W2s are all accessible in UltiPro via mobile devices, such as smartphones and tablets. Available 24/7, the UltiPro portal also provides employees with access to collaborative performance management tools for career development.

RESULTS

“UltiPro gives our network of employees the opportunity to conveniently view their career goals and track their progress whenever and from wherever,” said Juergens. “We see performance management as a process that is dynamic and something that occurs continuously, not just once a year. With UltiPro, employees can collaborate with managers and journal about their accomplishments. UltiPro’s ease of use and user-friendly experience have been huge gains for us.”

The HR team at Feeding America can take advantage of Ultimate’s extensive training program at no cost, from initial rollout of UltiPro through their lifetime as an Ultimate customer. With flexible delivery options, users may participate in classroom training at a national training center, virtual instructor-led training, and self-paced online courses, enabling HR professionals to select their preferred learning experience.

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