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## Ultimate Software's Professional Services

Ultimate Software offers the highest quality implementation support and professional services. Our “common-sense” business approach, combined with the pre-delivered functionality in UltiPro® Workforce Management, has enabled us to build a rapid, predictable and complete implementation and follow-up service program that's cost-effective – and lets you start benefiting from UltiPro fast! Our Customer Relationship Managers and consultants are long-tenured with many years of experience in the HRMS/payroll industry and our proven, proprietary methodology means we can help you get the most value from your payroll and workforce management solution.

### Rapid, Cost-Effective Implementation

Ultimate Software ensures successful, affordable implementation in the shortest timeframe for every customer. Our average license to implementation cost ratio is an exceptional 1 to .7, and the average timeframe to a live payroll with UltiPro is only 69 man-days!

UltiPro implements easily in record time because it delivers more out-of-the-box functionality than any other integrated HRMS/payroll solution in the industry. In fact, 98% of the calculations most customers need for earnings, deductions, benefits and paid-time-off plans are pre-delivered in the software – no customization required.

UltiPro's Enterprise Integration Tools allow you to easily integrate with your entire enterprise, including General Ledger, time and attendance, and external service providers such as financial institutions for direct deposit, 401(k) plan providers and Internet recruitment sources.

UltiPro is so easy to implement that many customers choose to attend our implementation training program and take a very active role in their implementation. Our Education Services department is committed to our proven methodology and takes a practical approach to training – ensuring a fast and painless implementation.

### Expert Consulting Services

Once you've completed the implementation process, Ultimate Software offers you custom consulting services through its team of more than 100 HRMS/payroll experts experienced in all areas of UltiPro. If you have limited time or IT resources, you can schedule a consultant to work on special UltiPro projects within your timeframe to ensure that there is no disruption to your day-to-day business activities. To take advantage of these custom services, you are assigned a Customer Relationship Manager in your region who can address your specific business requirements and design a phased plan that is consistent with your budget objectives. UltiPro consultants can assist with:

- Implementation or customization of UltiPro's Web functionality
- Advanced custom Cognos® report writing
- Building custom imports and exports
- Data conversions
- Security setup
- Creating component companies after a company merger or acquisition
- Implementation of new business rules

- System upgrades and more

If you have a critical payroll or HR project coming up or are planning a system upgrade, you can book an UltiPro consultant to ensure dedicated assistance for your organization. If you have limited IT resources on-site or have had recent turnover in your organization, our consultants can handle your installations, upgrades or data conversions quickly and easily.

### UltiPro Optional Service Contract

UltiPro customers have the option to purchase an UltiPro Service Contract at discounted service rates. Similar to a medical check up, this Service Contract serves as “preventative care” to ensure the optimum health of your system.

With the UltiPro Service Contract, you can schedule our consultants to evaluate how effectively UltiPro is being used in your business environment. Your UltiPro expert will suggest ways to optimize your system performance, increase efficiencies, and further exploit the many features of UltiPro to achieve maximum value for your organization.

### Paycheck Printing Forms

Ultimate Software is the single source for all your check printing and processing needs. We can offer you convenient, easy-to-use check printing and processing equipment to meet your company's needs, take advantage of any forms processing equipment that already exists within your department or company (including envelope inserting, Infoseal, and pressure seal machines), or suggest equipment options based on your specific business requirements, such as your company size, budget and number of payroll sites. Plus, you can order all of the forms you need to print pay checks and direct deposit advises directly from us for the ultimate in convenience and cost-effectiveness. Ultimate Software one-stop shopping for check printing and processing includes:

- Check folding and envelope inserting equipment
- Infoseal checks and fold/sealing equipment
- Laser checks and envelopes
- MICR toner cartridges
- Pressure seal checks and folding/sealing equipment
- Secure dedicated MICR printers

**Call US: 1-800-432-1729**  
[www.ultimatesoftware.com](http://www.ultimatesoftware.com)