



The Ultimate Software Group, Inc.
2000 Ultimate Way
Weston, Florida 3326
Phone: 800-432-1729
Fax: 954-331-7300
www.ultimatesoftware.com

Ultimate Software's Education Services

Quality training is key to successful UltiPro[®] implementation and efficient use in day-to-day operations. The goal of Education Services is to provide high-quality, results-driven training to enable our customers to experience a smooth and successful implementation, improve performance and productivity in the workplace, and take advantage of the rich functionality delivered in UltiPro Workforce Management for maximum strategic business value. UltiPro is so easy to implement that many customers choose to attend our full implementation training program and take a very active role in their implementation, reducing their overall implementation costs.

Implementation Training Program

Ultimate Software's Education Services offer our customers the chance to participate in the same core, foundation training that our own implementation team receives. With over 1,300 customers, our hands-on courses in a dedicated learning environment are a proven method for effective training.

Initial UltiPro class schedules are arranged to correspond to the phases of implementation, including end-user training just prior to going live, and post-live for ongoing learning. By organizing training to parallel the phases of implementation, our course schedule ensures that you have the relevant knowledge, when you need it – so you begin each implementation phase with it fresh in your mind.

Comprehensive Class Schedules

Comprehensive class schedules and thorough training offer a total learning experience for all our customers. Ultimate Software's comprehensive training curriculum establishes a solid foundation for those who will be using UltiPro, both during implementation and for ongoing processing. Our curriculum prepares our customers, business partners and employees to implement the system, perform daily operating tasks and maintain their UltiPro solutions. The hands-on courses require students to fully participate and demonstrate mastery of key concepts and skills before advancing to more complex topics.

Expert Instructors

Our dedicated instructors bring experience and commitment to their classrooms. Their knowledge of UltiPro ensures that you will get the best instruction possible. Our team members have diverse backgrounds with many years experience in adult instructional design and delivery; payroll and human resources; and implementation of payroll and employee management solutions.

Our team includes active members in APA, ASTD, STC, and SHRM. All team members are committed to continually educating themselves on the latest industry trends. In fact, the Education Services team has been recognized for excellence in curriculum development and their goal, as is ours, is to continually offer the highest quality services.

State-of-the-Art Training Centers

The environment in Ultimate Software's training centers has been specifically designed to optimize the customer's learning experience. Class sizes are kept small, ranging from only 10 to 15 students, to ensure that each student receives individual attention from the instructor and gets the best learning experience.

Each training room is fully equipped with state-of-the-art hardware and audio/visual equipment. Customers work on their own specially configured workstations and databases, enabling them to follow along with the instructor as well as practice various human resource and payroll functions, hands-on. For customer convenience, Ultimate Software has training centers located throughout the United States:

- Atlanta Metro Area
- Chicago Metro Area
- Dallas Metro Area
- Fort Lauderdale Metro Area
- Plus Mobile Facilities for Training Across the Country – We Can Come to You!

eLearning Courses Delivered to Your Desktop

Augmenting our core classroom training is our growing suite of eLearning, Web-based courses. Using both instructor-led Web training conferences, and self-paced Web-accessed courses, you can continue to enhance your UltiPro knowledge without leaving your office. Our eLearning curriculum builds upon the foundation of concepts and knowledge gained in your initial classroom training, extending it into specific, targeted training processes relevant to timely payroll, human resources, and benefits processing activities, plus technical and functional UltiPro release features.

Our self-paced eLearning courses can be custom packaged to meet your UltiPro end-user training needs. Visit the Ultimate Software Support Web site for more information or to register for eLearning or any of our training courses.

Call US: 1-800-432-1729
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