

United Nations Federal Credit Union

Elevates People Management with UltiPro



Company Profile:

Chartered in 1947, the United Nations Federal Credit Union (UNFCU) is a not-for-profit, cooperative financial institution, serving the global UN community.

The credit union has more than 94,000 members in 205 countries, with early two-thirds of its members residing outside the U.S. With nearly \$3.4 billion in assets, UNFCU is among the largest credit unions in the U.S.

The Challenges:

United Nations Federal Credit Union had been using a service bureau for its payroll and a separate HR solution for its human resource functions.

Given the organization's employee growth rate within the last decade, and its expanded range of employee benefits, UNFCU decided to streamline its processes using one unified HCM solution.

The Solution:

As UNFCU began researching new HCM systems, one thing became clear: UltiPro was the most compelling solution to handle all of its HR and payroll needs.

The credit union chose UltiPro in July 2003 and is now efficiently managing and elevating its employee-related processes.

UNFCU offers numerous employee benefits, including medical, dental, dependent care, parking, and transit. With UltiPro, the organization can track contributions to these benefits and ensure that its employees are taking full advantage of available benefits.

UltiPro also provides real-time access to detailed information, such as benefits deductions by department, helping to prepare budgets and monitor benefit spending.

By saving time in data entry, tracking, and processing, UNFCU can devote additional resources to evaluating benefits programs, surveying staff more frequently, and quickly answering employee questions.

Ultimate
SOFTWARE
People first.

The Customer

Tropical Financial Credit Union

Industry

Financial Services

Number of Employees

350

Key Benefits

- Unified HR and payroll processes
- Improved reporting capabilities
- Gained ability to track training and course certifications

“We have been able to manage our employee data much more efficiently, and we can obtain nearly everything we need from the detailed reports that ship with UltiPro,” said Carlene Alexander, payroll administrator at UNFCU.

The financial organization now has the control to process its entire payroll in-house, and payroll administrators can segment and view deductions for each employee either by specific deduction or by department.

In addition, UNFCU can track information, such as currency exchange rates for its global employees, enabling administrators to quickly convert salaries into U.S. dollars.

“I can easily gather historical information to manage payroll for our UNFCU employees based overseas,” says Alexander.

Recently, UNFCU introduced its employee leadership and development program and a service training initiative for employees called BEST. These programs are in addition to language courses for UNFCU employees offered through the United Nations as well as MBA and other higher education classes. With UltiPro, the credit union can store and track training and course certifications.

“We offer a challenging and rewarding environment for employees, and our ongoing education programs and enhanced benefits offerings are a major part of this effort,” said Alexander.

“As we continue to launch new programs and build our presence overseas, UltiPro’s functionality and flexibility will become even more important to us.”



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Carlene Alexander
Payroll Administrator
United Nations Federal Credit Union

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