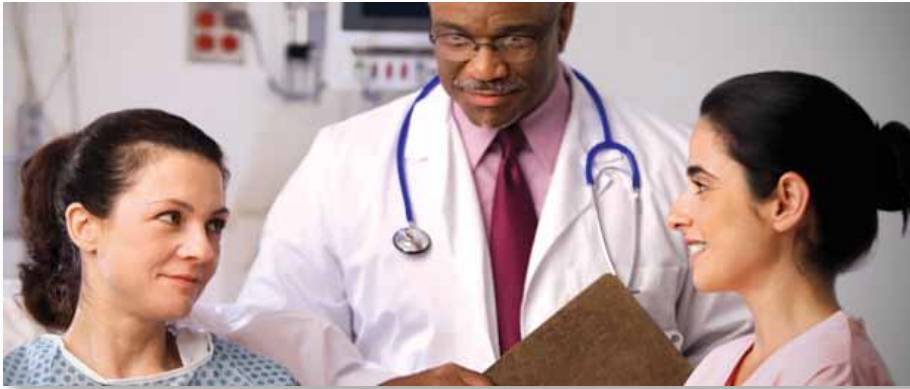


Scottsdale Healthcare

Streamlines HCM and Drives Green Initiative with UltiPro®



Company Profile:

Founded in 1962, Scottsdale Healthcare is a nonprofit organization serving the entire Northeast Valley in Arizona through three campuses, three hospitals, outpatient centers, home health services, as well as a wide range of community health education and outreach programs.

The organization is comprised of 6,700 staff members and physicians representing more than 50 specialties who are dedicated to healing and patient care.

The Challenges:

Scottsdale Healthcare had been using enterprise software designed primarily to handle accounting and finance for healthcare organizations. As the organization grew, its HR leadership wanted more sophisticated HR functionality to accommodate its expanding workforce and to achieve its strategic human capital management (HCM) objectives.

The HR team needed a Web-based solution that was easy for employees to use and would help the hospital move toward becoming a paperless organization.

Without the ability to automate HR, payroll, and benefits processes—such as benefits enrollment—Scottsdale Healthcare’s HR team spent days on a range of tactical activities, such as deciphering and entering handwritten data.

The Solution:

“Before UltiPro, we had to key in a lot of information, so it would take three people one full week to enter benefits selections. And a typo could turn \$25 into \$250,” said Della Martinez, employee benefits supervisor for Scottsdale Healthcare.

“With UltiPro’s Web feature for benefits enrollment, our employees can access and manage their own benefits information whenever it’s best for them—without duplicate data entry by HR. The solution is completely intuitive, and our employees love it.”

Since benefits documents and many other HR forms and handbooks for employees are now posted on the UltiPro portal, Scottsdale Healthcare is leveraging UltiPro to make great strides toward its objective to go paperless.

Ultimate
SOFTWARE
People first.

The Customer

Scottsdale Healthcare

Industry

Healthcare Services/Nonprofit

Number of Employees

6,700

Key Benefits

- Streamlined processes and improved accuracy with Web features
- Reduced reliance upon paper
- Improved communication and collaboration among corporate leadership

"UltiPro's self-service supports our commitment to using green business practices and has opened new doors for us," said Martinez.

"We see the value of having everything online. We have even started scanning old files that we used before UltiPro and are adding these into the system."

Scottsdale Healthcare has extended the advantages of Web self-service to its executives, directors, and supervisors, who can log into UltiPro to activate new hires, evaluate metrics on their teams, and handle staff-related processes like terminations.

"UltiPro's manager self-service enables us to more effectively collaborate with our organization's leaders, gives them visibility into their data for better decision-making, and keeps all our data current and accurate. Everyone is in the loop at all times," said Martinez.



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Della Martinez
Employee Benefits Supervisor
Scottsdale Healthcare

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