

RPM Pizza, LLC

Reduces Costs, Delivers Strategic Success with UltiPro®



Company Profile:

RPM Pizza, LLC is the largest franchisee of Domino's Pizza in the U.S. Founded in 1981 and headquartered in Gulfport, Mississippi, RPM Pizza employs more than 3,500 team members and operates Domino's Pizza stores in Mississippi, Louisiana, and Alabama.

The Challenges:

RPM had relied on paper-based payroll and human resource functions that were costly and inefficient.

Along with sorting and mailing direct deposit advices, RPM's administrative staff was forced to devote much of their time to providing service to employees unable to access their own payroll and benefits information. The HR department was challenged when presenting timely information to managers, employees, and individual divisions across the entire organization.

In addition, the company's leadership team was struggling to keep track of workforce changes and analyze turnover. It was difficult for management to make informed, strategic decisions because it couldn't detect workforce changes at the store and position level.

The Solution:

Looking to improve its HR and payroll processes, RPM chose UltiPro's feature for Web self-service in 1995 to increase employee communication, reduce costs, and eliminate organizational inefficiencies.

Since RPM rolled out self-service capabilities to its workforce, the company has migrated to a virtually 100% paperless payroll—experiencing hard-cost savings of approximately \$60,000 annually.

"I handle many HR functions for the company, and I can say the benefits of self-service and the UltiPro portal reach across the organization—aiding employees, managers, and the many divisions within our company," said Kim Ladner, payroll supervisor for RPM Pizza.

"By giving employees access to their own information, we're saving dollars, empowering our workforce, and freeing up administrative staff to focus on other strategic tasks."

Ultimate
SOFTWARE
People first.

The Customer

RPM Pizza, LLC

Industry

Restaurant

Number of Employees

2,800

Key Benefits

- Improved employee communications across the organization
- Saved approximately \$60,000 annually
- Gained detailed reporting of workforce changes

RPM is also achieving considerable savings related to printing, handling, and storage fees by using the UltiPro portal to house direct deposit advices, W-2 forms, and important employee communications.

With UltiPro, RPM can now quickly and easily create customizable reports and accommodate business changes.

“Businesses within the restaurant industry have a relatively high turnover rate, and UltiPro allows us to view our workforce changes as a company, by store, or even by position,” said Ladner.

“Having a report that includes the reason why the employee left RPM, along with other important metrics, helps our leadership team analyze turnover in a precise way and helps us make informed, strategic decisions.”



“By giving employees access to their own information, we’re saving dollars, empowering our workforce, and freeing up administrative staff to focus on other important tasks.”

Kim Ladner
Payroll Supervisor
RPM Pizza, LLC

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