

iParty

Creates Companywide Savings and Efficiencies with UltiPro



Company Profile:

Headquartered in Boston, iParty Corp. is a premier multi-channel party supply and party-planning company that includes 50 iParty retail stores and www.iparty.com.

From over 20,000 party supplies and costumes to an online party magazine and party-related content, iParty offers consumers a sophisticated yet fun and easy-to-use resource with an assortment of products to customize any type of party.

iParty offers reliable, time-tested knowledge of party-perfect trends, and superior customer service to ensure convenient and comprehensive merchandise selections for every occasion.

The Challenges:

Before UltiPro, iParty determined that the service bureau it had been using for human resources and payroll could not provide the control and functionality that the retailer wanted in order to streamline processes, reduce costs, and improve service to employees.

The Solution:

iParty's leaders chose UltiPro with Software-as-a-Service (SaaS) so the company could have the tools to achieve its goals without the responsibility of supporting the solution in-house.

UltiPro is housed by Ultimate Software at state-of-the-art data centers, so customers like iParty can have 24-7 access to the HCM processes via their Web browsers. This convenience is saving iParty the cost of running its operations on its own equipment.

Plus with UltiPro customers have the advantage of a fast activation, and iParty is experiencing cost benefits with a per-employee-per-month pricing structure.

Soon after the retailer went live on UltiPro, iParty's HR department provided employees with quick, 24-7 access to their personal payroll and HR details, such as paychecks, year-to-date summaries, benefits choices, and more.

Ultimate
SOFTWARE
People first.

The Customer

iParty

Industry

Retail

Number of Employees

1,000

Key Benefits

- Empowered employees with 24-7 access to personal information
- Reduced cost and supported environmental initiatives by moving to a paperless payroll
- Delivered a seamless rollout of self-service, with very few questions from employees

Because employees could see this information over the Web, iParty eliminated the costly process of printing, handling, and mailing direct deposit advices.

“Our employees also feel a greater sense of control over their information since they can get it from anywhere at anytime,” said Rick Schnurbusch, vice president of human resources for iParty.

Before the rollout of employee self-service, members of the HR department communicated with employees and created a formal question-and-answer document in order to anticipate field questions that might arise when employees initially used the new solution.

To the surprise of the HR team, the phones remained quiet after employee self-service was introduced.

“We had a total of seven questions when we rolled out self-service to more than 1,000 employees. Our workforce accepted the change with ease,” said Schnurbusch.

“Plus with UltiPro’s employee self-service, we are achieving a range of cost benefits as well as immediately helping the environment by moving to a paperless payroll.”



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Rick Schnurbusch
Vice President of Human Resources
iParty

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