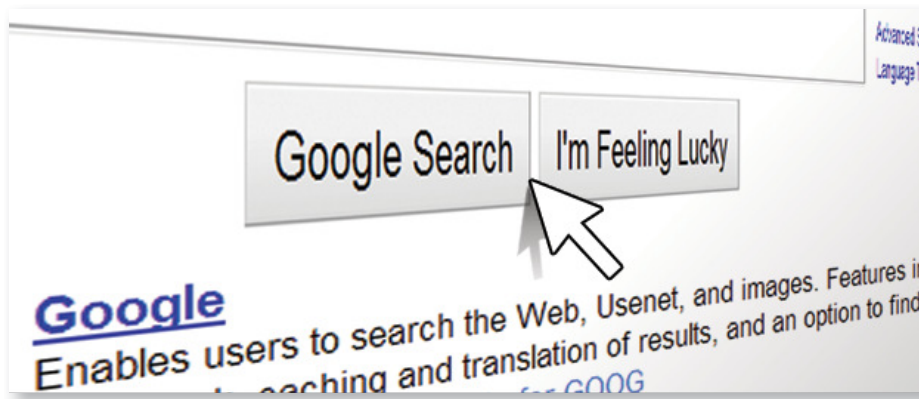


Google Inc.

Optimizes Payroll Processes with UltiPro and SaaS



Company Profile:

Google Inc. is a global technology leader focused on improving the ways people connect with information.

Google's innovations in web search and advertising have made its website a top internet property and its brand one of the most recognized in the world.

Google's targeted advertising provides businesses of all sizes with measurable results while enhancing the overall Web experience for users. Google is headquartered in Silicon Valley with offices throughout the Americas, Europe, and Asia.

The Challenges:

Google, the world leader in innovative search technologies, needed a robust solution with the utmost flexibility to better manage payroll for its employees in the U.S. and Canada as well as a solution that could handle a wide variety of inputs and integrate with the company's other enterprise systems.

With a strong emphasis on employee culture, Google also sought a provider with a similar culture-driven philosophy to forge a strong, long-term relationship and replace the payroll service bureau it had been using.

The Solution:

In order to improve its payroll processes for its workforce across North America, Google went live with UltiPro delivered through Software-as-a-Service (SaaS) in January 2009.

Using single sign-on from the company's network, Google's employees across the U.S. and Canada can quickly access relevant payroll information 24-7 through UltiPro's Web-based functionality—without relying on payroll personnel for assistance.

Easily passing data to and from Google's sophisticated internal systems, UltiPro also allows Google to quickly manage and report on the company's workforce.



The Customer

Google Inc.

Industry

Technology

Number of Employees

22,000

Key Benefits

- Efficiently handles payroll processes for 22,000 employees
- Integrates well with other enterprise systems across the organization
- Strengthened by parallel dedication to an employee-centric company culture

“UltiPro delivers the consistent performance that we expect from a technology vendor along with a leading solution,” said Carla Frank, director of global payroll for Google Inc.

“We are maximizing our efficiencies as well as leveraging UltiPro’s flexible functionality to integrate new benefits, perks, and pay elements—without having significant impact on our processing time.”

With Ultimate Software’s UltiPro, Google now has a solution backed by years of best practices for processes, compliance, and more.

Since 1990, Ultimate’s singular focus on excellence has earned the company a superior reputation in the SaaS industry, a history of long-term relationships, and a customer retention rate of 96%.

“Ultimate Software’s culture is similar to our own,” said Frank, “which has resulted in a very good ongoing partnership.”



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Carla Frank
Director of Global Payroll
Google Inc.

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