

Farley's & Sathers Candy Company

Streamlines Human Capital Management with SaaS



Company Profile:

Since its inception in 2002, Farley's & Sathers Candy Company, Inc. has become one of the top 25 manufacturers of confections in the world. Headquartered in Round Lake, Minnesota, the company is a leading manufacturer and distributor of quality confectionery and gum products.

The company's success in the industry, experience with acquisitions, and significant capital resources established Farley's & Sathers Candy Company as a leader in the confection industry.

Some of the company's brands include Farley's®, Sathers®, Heide®, Jujufruits®, Now and Later®, Bobs®, Sweet Stripes®, Super Bubble®, Fruite Stripe®, Rain-Blo®, Trolli®, Chuckles®, and Brach's®.

The Challenges:

Previously, Farley's & Sathers had used a payroll service bureau, and the drawbacks included a lack of control over deadlines, extra costs for reports that often were outdated upon arrival, and recurring issues with data reconciliation.

The Solution:

Since switching to UltiPro from a payroll service bureau, Farley's & Sathers is now enjoying a range of benefits when managing its workforce information, including more control, instant access, and improved data integrity.

The company's HR/payroll team is now in charge of its payroll—including all scheduled payroll processing as well as off-cycle or manual pay runs—and the HR team can instantly run reports.

Plus UltiPro provides Farley's & Sathers with greater efficiencies, measurable return on investment, and dedicated IT support through Software-as-a-Service.

"SaaS gives me one less thing to worry about. We almost forget that the technology components exist because Ultimate Software handles all the upgrades, hardware, and system maintenance for us," said Angela Meyer, payroll manager for Farley's & Sathers.

Ultimate
SOFTWARE
People first.

The Customer

Farley's & Sathers Candy Company

Industry

Manufacturing

Number of Employees

1,400

Key Benefits

- Greater control of workforce information
- Companywide savings through convenient and cost-effective SaaS delivery
- Improved data integrity and ease-of-use

“Ultimate secures our information in its state-of-the-art data center, so we’re confident that our information is safe. Our VP of IT agrees that SaaS is an excellent choice for us.”

While the SaaS model has resolved many challenges for the IT staff, UltiPro’s industry-leading functionality also has dramatically reduced any concerns about data integrity for the company’s HR/payroll team.

“With the previous system, we seemed to have ‘ghosts.’ Data was altered that no one had changed, and updates that we made were not applied,” said Meyer.

“With UltiPro, we know that the information we enter is immediately reflected in the solution, and our payroll is correct every time. And we don’t have to look through a five-inch-thick master report to check or verify our efforts.”

In 2007, Farley’s & Sathers acquired Brach’s Confection—quickly doubling the size of its workforce. UltiPro’s user interface and ease-of-use made the transition and training smooth—conveniently accommodating the rapid expansion to the company’s workforce.

“UltiPro makes such a difference to our team and the organization. We don’t have to spend 30 days training a new administrator to use it. We recently added a new employee to the HR/payroll department, and within 30 minutes, she had a solid understanding of how to maneuver within UltiPro,” said Meyer.

“Employees access their own information every day without assistance from my team. UltiPro is very intuitive, providing immediate benefits to everyone who is connected to it.”



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Angela Meyer
Payroll Manager
Farley’s & Sathers Candy Company

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