

Community Coordinated Care for Children, Inc.

Maximizes Resources with Cloud-Delivered UltiPro



Company Profile:

For more than 40 years, Community Coordinated Care for Children, Inc. (4C) has been a trusted resource for families and children in seven counties throughout Florida. The private, nonprofit organization works to empower the community by developing, coordinating, and strengthening child-care programs.

As the designated child-care resource and referral agency for the Department of Children and Families District 7A, the agency provides referrals to all families in its regions and administers child-care assistance funds and purchasing services from a range of private agencies and child-care providers.

The Challenges:

4C had been using an outdated HRMS that lacked the level of configurable business intelligence tools so the nonprofit could easily manage frequent and complex reporting for governmental compliance.

Another challenge was finding a solution that could fit 4C's tight budget constraints, and because 4C has only two people on its IT staff, finding a solution that required minimal IT involvement.

The Solution:

After an extensive search, 4C decided upon Ultimate's UltiPro with SaaS delivery. This end-to-end HCM solution is easing 4C's rigorous requirements for reporting, and with its cloud technology, UltiPro does not require additional support from the organization's IT staff.

Because SaaS requires less upfront costs than a software license, this method of delivery fulfilled the nonprofit's need for a reduced upfront investment. Managed by Ultimate at its state-of-the-art data center, UltiPro with SaaS provides 4C with the convenience of outsourcing IT functions plus the control of an in-house payroll and employee management solution.

Now, 4C is freeing its IT resources from supporting the organization's HCM solution because SaaS delivery provides a complete system package, including hardware, software, IT support, backups, upgrades, and maintenance.

Ultimate
SOFTWARE
People first.

The Customer

Community Coordinated Care for Children, Inc. (4C)

Industry

Nonprofit/Services

Number of Employees

350

Key Benefits

- Reduces need for internal IT resources, maintenance, and support
- Delivers a cost-effective, predictable pricing structure that does not strain cash reserves
- Provides report generation that is quick, easy, and accurate

Because system upgrades and maintenance are handled by Ultimate Software and conducted on weekends, 4C experiences no disruption to daily business operations. The result is that 4C's staff can immediately leverage the latest functionality and avoid interruptions to daily tasks.

Plus 4C has access to Ultimate's technical engineers at any time and receives immediate assistance with any questions.

"As a not-for-profit agency, we have an immense client workload with limited staff, so we also need to be frugal with operational expenses," said Dianne Kramer, payroll administrator for 4C.

"One advantage with UltiPro is its per-employee-per-month pricing that comes with SaaS delivery. We are saving precious administrative staff time and have avoided depleting our cash reserves."

Because of the nature of its business and its nonprofit status, 4C is required to provide monthly reports to governmental agencies that detail payroll allocations to various awarded contracts.

With UltiPro's advanced functionality for business intelligence, the organization can create and deliver complicated reports within minutes, freeing its HR payroll staff to concentrate on other administrative duties.

Another feature with UltiPro is the ability to track Occupational Safety and Health Administration (OSHA) requirements and training courses—an important function for 4C because employees must participate in certain training programs to keep their accreditation status.

Accredited through the Council on Accreditation (COA), 4C uses UltiPro's training feature to monitor employee participation and generate training reports to maintain its status.

"Ultimate Software has provided us with an affordable, easy-to-use solution that eases our administrative concerns and has allowed us to invest our resources in what we do best: helping children," said Dianne Kramer, payroll administrator for Community Coordinated Care for Children.



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Dianne Kramer
Payroll Administrator
Community Coordinated Care for
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